

## Self appraisal report for Year (2024-25)

**Auditor Agency: Dr R R Dhanapal(Indian Institute of Public Administration, IIPA, Puducherry Regional Branch, A Training Institute of Govt. of India. )**

**Ministry Name: Ministry of Finance**

**Department Name: Department of Financial Services**

**Public Authority Name: Telangana Grameena Bank**

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
<b>1</b>	<b>Organisation and Function</b>							
<b>1.1</b>	<b>Particulars of its organisation,functions and duties[Section 4(1)(b)(i)]</b>							
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	tgbhyd.in/rti & tgbhyd.in/contact	Fully Met	1.28	ok
1.1.2	Head of the organization	Fully Met	1.28	1.28	tgbhyd.in/rti & tgbhyd.in/about/board-of-directors	Fully Met	1.28	ok
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	tgbhyd.in/rti & tgbhyd.in/about/overview	Fully Met	1.28	ok
1.1.4	Function and duties	Fully Met	1.28	1.28	tgbhyd.in/rti & tgbhyd.in/about/management May also refer to RRB Act, 1976, regarding relevant information.	Fully Met	1.28	ok

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1.1.5	Organization Chart	Fully Met	1.28	1.28	tgbhyd.in/rti & tgbhyd.in/about/overview	Fully Met	1.28	ok
1.1.6	Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt	Fully Met	1.28	1.28	https://tgbhyd.in/about/management & https://tgbhyd.in/>other services Telangana Grameena Bank is constituted under Regional Rural Banks Act, 1976 with its Head office situated at Hyderabad operating in entire State of Telangana having Branch network of 934. These Branches are managed by efficient work force under the control & supervision of	Fully Met	1.28	ok

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					17 Regional Business Offices & Head Office. TGB at its Head office have several Departments and Committees for operational coordination.			
<b>1.2</b>	<b>Power and duties of its officers and employees[Section 4(1) (b)(ii)]</b>							
1.2.1	Powers and duties of officers (administrative, financial and judicial)	Fully Met	1.92	1.92	tgbhyd.in/rti All the officers have certain discretionary financial and administrative powers depending upon their roles and grades. The discretionary financial powers of various grades of officials are decided by the Board and	Fully Met	1.92	ok

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					revised from time to time depending upon the organization's requirement. The concerned sanctioning authority takes a decision to sanction a loan or otherwise on merits of each proposal.			
1.2.2	Power and duties of other employees	Fully Met	1.92	1.92	tgbhyd.in/rti Power and duties of other employees have been provided based on their roles.	Fully Met	1.92	ok
1.2.3	Rules/ orders under which powers and duty derived and exercised	Fully Met	1.92	1.92	tgbhyd.in/rti The duties of the officers and employees are laid down by the Board	Fully Met	1.92	ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					<p>of Directors and are also embodied in TGB (Officers and Employees) Service Regulations 2010 notified vide e-gazette No 261 (previously known as Deccan Grameena Bank service regulations) issued on 16.10.2010. Different powers have been delegated by the Board of Directors to the officers at various levels for smooth functioning. In order to exercise supervision</p>			

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					and fix accountability / responsibility various control measures have been put in place.			
1.2.4	Work allocation	Fully Met	1.92	1.92	<p>tgbyhd.in/rti</p> <p>The duties of the officers and employees are laid down by the Board of Directors and are also embodied in TGB (Officers and Employees) Service Regulations 2010 notified vide e-gazette No 261 (previously known as Deccan Grameena Bank service regulations)</p>	Fully Met	1.92	ok

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					issued on 16.10.2010. Different powers have been delegated by the Board of Directors to the officers at various levels for smooth functioning. In order to exercise supervision and fix accountability / responsibility various control measures have been put in place.			
<b>1.3</b>	<b>Procedure followed in decision making process [Section 4(1)(b)(iii)]</b>							
1.3.1	Process of decision making - Identify key decision making points	Fully Met	1.54	1.54	tgbyhd.in/rti There is a well-defined system in the Bank regarding the decision-making	Fully Met	1.54	ok

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					process. Financial decisions are taken at various levels by different officials depending upon their positions/roles and also through committee approach.			
1.3.2	Final decision making authority	Fully Met	1.54	1.54	tgbhyd.in/rti Chairman in consultation with Board of Directors of the Bank.	Fully Met	1.54	ok
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54	1.54	tgbhyd.in/rti 1. Regional Rural Banks Act, 1976 2. Telangana Grameena Bank (Officer & Employees) Service Regulations, 2010. 3. Telangana	Fully Met	1.54	ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					Grameena Bank Employees Pension regulations, 2018/2024. 4. Bank Policies 5. RBI guidelines			
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	tgbhyd.in/ >other services	Fully Met	1.54	ok
1.3.5	Channels of supervision and accountability	Fully Met	1.54	1.54	The channel of supervision and accountability is as per the organizational structure of the Bank and every Officer is accountable towards duties assigned by higher authorities from time to time.	Fully Met	1.54	ok
<b>1.4</b>	<b>Norms for discharge of functions[Section 4(1)(b)(iv)]</b>							
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	tgbhyd.in/rti & tgbhyd.in/ >other	Fully Met	1.54	ok



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					rates of interest for various advances based on cost of funds. Sanction of loan is the absolute discretion of the concerned sanctioning authority and such decision is taken after careful consideration or relevant facts of each case.			
1.4.3	Process by which these services can be accessed	Fully Met	1.54	1.54	tgbhyd.in/rti Besides approaching directly to branches and customer service centers, Public can also refer to the following captions in the	Fully Met	1.54	ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					Bank's website for any further information. • Loan interest rates • Deposit interest rates • Code of Bank's commitment to customers in Telugu • Customer rights policy They can also refer to the following captions of the Bank's website, for detailed information on related products. • Loans – HL, Agri loans, Gold loans and other loans • Deposits – SB, Current,			

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					BSBD, Term Deposit etc. • Digital Banking – Mobile Banking, UPI, VKYC – DISA etc. • Financial Inclusion – PMJDY, Social Security schemes etc.			
1.4.4	Time-limit for achieving the targets	Fully Met	1.54	1.54	Regarding sanction of loans, each officer of the Bank will consider loan proposals and take a decision in terms of the scheme of delegation of powers, on the merits of the proposals. All the officers of the Bank are expected	Fully Met	1.54	ok

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					to discharge their duties and responsibilities with integrity and due diligence.			
1.4.5	Process of redressal of grievances	Fully Met	1.54	1.54	tgbhyd.in/rti & tgbhyd.in/raise-complaint	Fully Met	1.54	ok
<b>1.5</b>	<b>Acts, rules, regulations, instructions, manuals and records for discharging functions[Section 4(1)(b)(v)]</b>							
1.5.1	Title and nature of the record/ manual /instruction.	Fully Met	2.6	2.60	tgbhyd.in/rti Rules are regulations of the Officers and employees are governed as per Telangana Grameena Bank (Officers and Employees) Service Regulations, 2010.	Fully Met	2.60	ok
1.5.2	List of Acts, rules, regulations, instructions, manuals and records.	Fully Met	2.6	2.60	tgbhyd.in/ The rules, regulations, instructions, manuals and records, held	Fully Met	2.60	ok

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					by it or under its control or used by its employees for discharging its functions including Banking Regulation Act 1949, Negotiable instruments Act 1881, Bankers Books of Evidence Act, etc.			
1.5.3	Acts/ Rules/ manuals, etc.	Fully Met	2.6	2.60	tgbhyd.in/ There are quite a number of documents like manuals, standard operating procedures, circulars, schemes of delegation of powers, proceedings etc. and also	Fully Met	2.60	ok

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					the periodical circulars used by the employees for discharging various functions.			
<b>1.6</b>	<b>Categories of documents held by the authority under its control[Section 4(1)(b) (vi)]</b>							
1.6.1	Categories of documents	Fully Met	3.85	3.85	<p>tgbhyd.in/rti</p> <p>These are mainly record of the proceedings of the Board Meetings and various Committee meetings, documents executed by customers/ borrowers/ guarantors, Annual maintenance contracts between the Bank and various vendors, contracts with third parties</p>	Fully Met	3.85	ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					etc, which are kept in the custody of concerned departments/branches.			
1.6.2	Custodian of documents/categories	Fully Met	3.85	3.85	tgbhyd.in/rti Custody of these documents are held with the concerned department.	Fully Met	3.85	ok
<b>1.7</b>	<b>Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]</b>							
1.7.1	Name of Boards, Council, Committee etc.	Fully Met	0.96	0.96	tgbhyd.in/rti	Fully Met	0.96	ok
1.7.2	Composition	Fully Met	0.96	0.96	tgbhyd.in/rti Composition of Board of directors is governed by S.9 of the Regional Rural Banks Act, 1976.	Fully Met	0.96	ok
1.7.3	Dates from which constituted	Partially Met	0.96	0.48	www.tgbhyd.in/rti	Partially Met	0.48	ok
1.7.4	Term/ Tenure	Fully Met	0.96	0.96	tgbhyd.in/rti Term & tenure of the Board shall be as per S.10 of the Regional	Fully Met	0.96	ok

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					Rural Bank Act, 1976.			
1.7.5	Powers and functions	Fully Met	0.96	0.96	tgbhyd.in/rti Term & tenure of the Board shall be as per S.10 of the Regional Rural Bank Act, 1976.	Fully Met	0.96	ok
1.7.6	Whether their meetings are open to the public?	Fully Met	0.96	0.96	tgbhyd.in/rti Proceedings of meetings and connected minutes are not accessible to public.	Fully Met	0.96	ok
1.7.7	Whether the minutes of the meetings are open to the public?	Fully Met	0.96	0.96	tgbhyd.in/ Proceedings of meetings and connected minutes are not accessible to public. Public can refer to Audited Annual Report available on Bank's	Fully Met	0.96	ok

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					website for more information.			
1.7.8	Place where the minutes if open to the public are available?	Fully Met	0.96	0.96	tgbhyd.in/ Public can refer to Audited Annual Report available on Bank's website for more information.	Fully Met	0.96	ok
<b>1.8</b>	<b>Directory of officers and employees[Section 4(1) (b) (ix)]</b>							
1.8.1	Name and designation	Fully Met	3.85	3.85	tgbhyd.in/rti All the Branch Managers heading the branches are designated as CAPIOs. The list of offices / branches is available in the Bank's website. Public can refer to the caption "Branch locator" in the Bank's	Fully Met	3.85	ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					website for information regarding the nearest CAPIO.			
1.8.2	Telephone , fax and email ID	Fully Met	3.85	3.85	tgbhyd.in/rti & tgbhyd.in/branch-locator	Fully Met	3.85	ok
<b>1.9</b>	<b>Monthly Remuneration received by officers &amp; employees including system of compensation[Section 4(1) (b) (x)]</b>							
1.9.1	List of employees with Gross monthly remuneration	Fully Met	3.85	3.85	tgbhyd.in/rti > Monthly remuneration of officers & Employees	Fully Met	3.85	ok
1.9.2	System of compensation as provided in its regulations	Fully Met	3.85	3.85	tgbhyd.in/rti > As per Regional Rural Banks Act, 1976 and joint notes as approved by bank's board.	Fully Met	3.85	ok
<b>1.10</b>	<b>Name, designation and other particulars of Public Information Officers[Section 4(1) (b) (xvi)]</b>							
1.10.1	Name and designation of the Public Information Officers (PIOs), Assistant Public Information Officer(s) & Appellate Authority	Fully Met	3.85	3.85	tgbhyd.in/rti > Annexure –I All the Branch Managers heading the branches are designated as CAPIOs.	Fully Met	3.85	ok
1.10.2	Address, telephone numbers and email ID of	Fully Met	3.85	3.85	tgbhyd.in/rti>	Fully Met	3.85	ok

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	each designated official.				Annexure –I & tgbhyd.in/branch-locator			
<b>1.11</b>	<b>Number of employees against whom disciplinary action has been proposed/ taken (F No. 1/6/2011- IR dt. 15.4.2013)</b>							
1.11.1	Number of employees against whom disciplinary action has been (i) Pending for minor penalty or major penalty proceedings	Fully Met	3.85	3.85	Total -02	Fully Met	3.85	ok
1.11.2	(ii) Finalised for minor penalty or major penalty proceedings	Fully Met	3.85	3.85	Total -08	Fully Met	3.85	ok
<b>1.12</b>	<b>Programmes to advance understanding of RTI(Section 26)</b>							
1.12.1	Educational programmes	Fully Met	1.92	1.92	Telangana Grameena Bank organizes sessions on RTI awareness for its employees on regular basis.	Fully Met	1.92	ok
1.12.2	Efforts to encourage public authority to participate in these programmes	Fully Met	1.92	1.92	tgbhyd.in Session on RTI is part of training program conducted by the Bank for its officers at Staff Learning Centre.	Fully Met	1.92	ok
1.12.3	Training of CPIO/APIO	Fully Met	1.92	1.92	tgbhyd.in Session on	Fully Met	1.92	ok

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					RTI is part of training program conducted by the Bank for its officers at Staff Learning Centre.			
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned	Fully Met	1.92	1.92	tgbhyd.in Circular instructions given by the Bank.	Fully Met	1.92	ok
<b>1.13</b>	<b>Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]</b>							
1.13.1	Transfer policy and transfer orders[F No. 1/6/2011- IR Dt. 15.4.2013]	Fully Met	7.69	7.69	Transfer Policy of the bank has been issued through internal circular for the information of all staff members. Transfer orders are being issued as per banks requirements in line with banks transfer policy and as	Fully Met	7.69	ok

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					per CVC guidelines. Individual transfer order is sent to the staff for compliance.			
<b>Total</b>			<b>100</b>	<b>100</b>		<b>100</b>	<b>100</b>	
<b>2</b>	<b>Budget and Programme</b>							
<b>2.1</b>	<b>Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc.[Section 4(1)(b)(xi)]</b>							
2.1.1	Total Budget for the public authority	Not Applicable	0	0	empty	Not Applicable	0	ok
2.1.2	Budget for each agency and plan & programmes	Not Applicable	0	0	empty	Not Applicable	0	ok
2.1.3	Proposed expenditures	Not Applicable	0	0	empty	Not Applicable	0	ok
2.1.4	Revised budget for each agency, if any	Not Applicable	0	0	empty	Not Applicable	0	ok
2.1.5	Report on disbursements made and place where the related reports are available	Not Applicable	0	0	empty	Not Applicable	0	ok
2.1.6	Information related to procurements- (a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works contracts concluded – in any such combination of the above-and, (d) The rate/ rates and the total amount at which such procurement or works contract is to be executed.	Not Applicable	0	0	empty	Not Applicable	0	ok
<b>2.2</b>	<b>Foreign and domestic tours(F.No. 1/8/2012- IR dt. 11.9.2012)</b>							
2.2.1	Budget	Not Applicable	0	0	empty	Not Applicable	0	ok
2.2.2	Foreign and domestic tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the Heads of the Department.- (a) Places visited, (b) The	Not Applicable	0	0	empty	Not Applicable	0	ok

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	period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit							
<b>2.3</b>	<b>Manner of execution of subsidy programme [Section 4(i)(b)(xii)]</b>							
2.3.1	Name of the programme of activity	Not Applicable	0	0	empty	Not Applicable	0	ok
2.3.2	Objective of the programme	Not Applicable	0	0	empty	Not Applicable	0	ok
2.3.3	Procedure to avail benefits	Not Applicable	0	0	empty	Not Applicable	0	ok
2.3.4	Duration of the programme/ scheme	Not Applicable	0	0	empty	Not Applicable	0	ok
2.3.5	Physical and financial targets of the programme	Not Applicable	0	0	empty	Not Applicable	0	ok
2.3.6	Nature/ scale of subsidy /amount allotted	Not Applicable	0	0	empty	Not Applicable	0	ok
2.3.7	Eligibility criteria for grant of subsidy	Not Applicable	0	0	empty	Not Applicable	0	ok
2.3.8	Details of beneficiaries of subsidy programme (number, profile etc)	Not Applicable	0	0	empty	Not Applicable	0	ok
<b>2.4</b>	<b>Discretionary and non-discretionary grants [F. No. 1/6/2011-IR dt. 15.04.2013]</b>							
2.4.1	Discretionary and non-discretionary grants/ allocations to State Govt./ NGOs/other institutions	Not Applicable	0	0	empty	Not Applicable	0	ok
2.4.2	Annual accounts of all legal entities who are provided grants by public authorities	Not Applicable	0	0	empty	Not Applicable	0	ok
<b>2.5</b>	<b>Particulars of recipients of concessions, permits of authorizations granted by the public authority[Section 4(1) (b) (xiii)]</b>							
2.5.1	Concessions, permits or authorizations granted by public authority	Not Applicable	0	0	empty	Not Applicable	0	ok
2.5.2	For each concessions, permit or authorization granted - (a) Eligibility criteria, (b) Procedure for getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/ permits of authorizations	Not Applicable	0	0	empty	Not Applicable	0	ok
<b>2.6</b>	<b>CAG &amp; PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]</b>							
2.6.1	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the Parliament.	Not Applicable	0	0	empty	Not Applicable	0	ok
<b>Total</b>			<b>0</b>	<b>0</b>		<b>0</b>	<b>0</b>	

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<b>3</b>	<b>Publicity and Public interface</b>							
<b>3.1</b>	<b>Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation there of [Section 4(1)(b)(vii)] [F No 1/6/2011-IR dt. 15.04.2013]</b>							
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Fully Met	12.5	12.50	tgbhyd.in/rti & tgbhyd.in/rti>R RB Act & RTI ACT The Bank's annual results / reports are published in the bank's website Periodically for information of public as well as customers which would give an idea about the policies of the bank and implementation thereof. Further, various policies of the Bank viz. Code of Bank's commitment	Fully Met	12.50	ok

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					<p>to customers, Bank MSME policy, Deposit policy, Compensation policy, Cheque collection policy etc have been placed in the Bank's website for easy access to all. Public can also refer to the annual reports and customer rights in the Bank's website, for further information. Display of information on Right to Information in the branches for the information of</p>			

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					customers visiting the branch.			
3.1.2	a) Arrangements for consultation with or representation by members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors,(c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	Not Applicable	0	0	empty	Not Applicable	0	ok
3.1.3	Public- Private Partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any	Not Applicable	0	0	empty	Not Applicable	0	ok
3.1.4	Public- Private Partnerships (PPP)- Detailed project reports (DPRs)	Not Applicable	0	0	empty	Not Applicable	0	ok
3.1.5	Public- Private Partnerships (PPP)- Concession agreements.	Not Applicable	0	0	empty	Not Applicable	0	ok
3.1.6	Public- Private Partnerships (PPP)- Operation and maintenance manuals	Not Applicable	0	0	empty	Not Applicable	0	ok
3.1.7	Public- Private Partnerships (PPP) - Other documents generated as part of the implementation of the PPP	Not Applicable	0	0	empty	Not Applicable	0	ok
3.1.8	Public- Private Partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government	Not Applicable	0	0	empty	Not Applicable	0	ok
3.1.9	Public- Private Partnerships (PPP) -Information relating to outputs and outcomes	Not Applicable	0	0	empty	Not Applicable	0	ok
3.1.10	Public- Private Partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)	Not Applicable	0	0	empty	Not Applicable	0	ok
3.1.11	Public- Private Partnerships (PPP) - All payment made under the PPP project	Not Applicable	0	0	empty	Not Applicable	0	ok

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<b>3.2</b>	<b>Are the details of policies / decisions, which affect public, informed to them[Section 4(1) (c)]</b>							
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Policy decisions/ legislations taken in the previous one year	Not Applicable	0	0	empty	Not Applicable	0	ok
3.2.2	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Outline the Public consultation process	Not Applicable	0	0	empty	Not Applicable	0	ok
3.2.3	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive- Outline the arrangement for consultation before formulation of policy	Not Applicable	0	0	empty	Not Applicable	0	ok
<b>3.3</b>	<b>Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]</b>							
3.3.1	Use of the most effective means of communication - Internet (website)	Fully Met	50	50.00	tgbhyd.in & tgbhyd.in/rti	Fully Met	50.00	ok
<b>3.4</b>	<b>Form of accessibility of information manual/ handbook[Section 4(1)(b)]</b>							
3.4.1	Information manual/handbook available in electronic format	Fully Met	25	25.00	tgbhyd.in/rti All the information manual/Handbook related to RTI/CIC/ Sec.4-RTI compliance/service charges/Rate of Interest/Application forms and other	Fully Met	25.00	ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					relevant information are available on bank website in electronic format, which can be downloaded/printed by any member of public as per his convenience without any charges.			
3.4.2	Information manual/handbook available in printed format	Fully Met	25	25.00	tgbhyd.in/rti The print copy of Information manual is available in the office of CPIO.	Fully Met	25.00	ok
<b>3.5</b>	<b>Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]</b>							
3.5.1	List of materials available Free of cost	Fully Met	25	25.00	tgbhyd.in/rti All the information manual/Handbook related to RTI/CIC/ Sec.4-RTI compliance/servi	Fully Met	25.00	ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					ce charges/Rate of Interest/Application forms and other relevant information are available on bank website in electronic format, which can be downloaded/printed by any member of public as per his convenience without any charges.			
3.5.2	List of materials available at a reasonable cost of the medium	Fully Met	25	25.00	tgbhyd.in/rti The Hard copy of the above listed material can be made available to citizens as per the fees described under the RTI	Fully Met	25.00	ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					act and rules or at reasonable cost as per the service charges of the Bank.			
<b>Total</b>			<b>163</b>	<b>163</b>		<b>163</b>	<b>163</b>	
<b>4</b>	<b>E-Governance</b>							
<b>4.1</b>	<b>Language in which Information Manual/Handbook Available [F No. 1/6/2011-IR dt. 15.4.2013]</b>							
4.1.1	Hindi	Fully Met	9.52	9.52	tgbhyd.in & ci c.gov.in/rti_act	Fully Met	9.52	ok
4.1.2	English	Fully Met	9.52	9.52	tgbhyd.in & tg bhyd.in/public/files/SUO-MO TU-DISCLOS URES-300525 .pdf	Fully Met	9.52	ok
4.1.3	Vernacular/ Local Language	Not Met	9.52	0	empty	Not Met	0	ok
<b>4.2</b>	<b>When was the information Manual/Handbook last updated?[F No. 1/6/2011-IR dt 15.4.2013]</b>							
4.2.1	Last date of Annual updation	Fully Met	28.57	28.57	tgbhyd.in Updated on 30.05.2025	Fully Met	28.57	ok
<b>4.3</b>	<b>Information available in electronic form[Section 4(1)(b)(xiv)]</b>							
4.3.1	Details of information available in electronic form	Fully Met	9.52	9.52	tgbhyd.in All the general information regarding deposits, advances and other services offered by the	Fully Met	9.52	ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					Bank are already available in the websites of the Bank			
4.3.2	Name/ title of the document/record/ other information	Fully Met	9.52	9.52	tgbhyd.in	Fully Met	9.52	ok
4.3.3	Location where available	Fully Met	9.52	9.52	tgbhyd.in	Fully Met	9.52	ok
<b>4.4</b>	<b>Particulars of facilities available to citizen for obtaining information[Section 4(1)(b)(xv)]</b>							
4.4.1	Name & location of the facility	Fully Met	7.14	7.14	tgbhyd.in & tgbhyd.in/rti> Annexure-I & https://tgbhyd.in/contact	Fully Met	7.14	ok
4.4.2	Details of information made available	Fully Met	7.14	7.14	tgbhyd.in	Fully Met	7.14	ok
4.4.3	Working hours of the facility	Fully Met	7.14	7.14	tgbhyd.in Information available through Bank's branches & offices time -10:00 AM to 05:00 PM. And Information available through bank's website is available to public	Fully Met	7.14	ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					irrespective to any specific time 24*7*365.			
4.4.4	Contact person & contact details (Phone, fax, email)	Fully Met	7.14	7.14	tgbhyd.in All the Branch Managers of the Bank have been designated as CAPIOs of the Bank and public can approach their nearest branch for any information under RTI act during the business hours of the Bank. The official numbers of all the branches (district wise) can be accessed in the Bank's website under "branch locator" tool.	Fully Met	7.14	ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
<b>4.5</b>	<b>Such other information as may be prescribed under Section 4(i) (b)(xvii)</b>							
4.5.1	Grievance redressal mechanism	Fully Met	4.1	4.10	tgbhyd.in & tgbhyd.in/raise-complaint	Fully Met	4.10	ok
4.5.2	List of completed schemes/ projects/ Programmes	Not Applicable	0	0	empty	Not Applicable	0	ok
4.5.3	List of schemes/ projects/ programme underway	Not Applicable	0	0	empty	Not Applicable	0	ok
4.5.4	Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Fully Met	4.1	4.10	tgbhyd.in/tenders	Fully Met	4.10	ok
4.5.5	Annual Report	Fully Met	4.1	4.10	tgbhyd.in & tgbhyd.in/about/overview	Fully Met	4.10	ok
4.5.6	Frequently Asked Question (FAQs)	Fully Met	4.1	4.10	tgbhyd.in & tgbhyd.in/faq	Fully Met	4.10	ok
4.5.7	Any other information such as - (a) Citizen's Charter, (b) Six monthly reports on the performance against the benchmarks set in the Citizen's Charter	Fully Met	4.1	4.10	tgbhyd.in All relevant information is placed in the Bank's website including Policies of the bank, customer grievance redressal and provision for raising customer complaints. The said	Fully Met	4.10	ok



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					replies given For Rajya Sabha Questions visit <a href="https://rajyasabha.nic.in/rsnew/Questions/qsearch.aspx">https://rajyasabha.nic.in/rsnew/Questions/qsearch.aspx</a>			
<b>Total</b>			<b>192</b>	<b>182</b>		<b>192</b>	<b>182</b>	
<b>5</b>	<b>Information as may be prescribed</b>							
<b>5.1</b>	<b>Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 17.8.2016, F No. 1/6/2011-IR dt. 15.4.2013]</b>							
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met	20	20.00	tgbhyd.in	Fully Met	20.00	ok
5.1.2	Details of third party audit of voluntary disclosure - (a) Dates of audit carried out , (b) Report of the audit carried out	Fully Met	20	20.00	The third-party Audit is going to be held first time in our Bank	Fully Met	20.00	ok
5.1.3	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment , (b) Name & Designation of the officers	Fully Met	20	20.00	(a) Date of appointment :- 01.07.2025 (b) Name & Designation of the officer:- Shri Nitin Gupta, Senior Manager, Telangana Grameena Bank.	Fully Met	20.00	ok
5.1.4	Consultancy committee of key stake holders for	Fully Met	20	20.00	(a) Approved	Fully Met	20.00	ok

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers				vide internal Note dated 20.05.2025 (b) Name & Designation of officers:- 1. Chairman 2. General Manager II (Risk & Compliance) 3. AGM/CM & CPIO (H.O.)			
5.1.5	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers	Fully Met	20	20.00	i) General Manager – I – Head Of the Committee ii) AGM (HR) – Member iii) CPIO – Member iv) Nodal Officer - Member	Fully Met	20.00	ok
<b>Total</b>			<b>100</b>	<b>100</b>		<b>100</b>	<b>100</b>	
<b>6</b>	<b>Information Disclosed on own Initiative</b>							
<b>6.1</b>	<b>Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information [Section 4(2)]</b>							
6.1.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information	Fully Met	25	25.00	Link - > <a href="https://tgbhyd.in">https://tgbhyd.in</a> Link - > <a href="https://tgbhyd.in/rti">https://tgbhyd.in/rti</a> Link - > <a href="https://tgbhyd.in/contact">https://tgbhyd.in/contact</a>	Fully Met	25.00	<a href="https://tgb.bank.in/rti">https://tgb.bank.in/rti</a>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					Link -> <a href="https://tgbhyd.in/raise-complaint">https://tgbhyd.in/raise-complaint</a>			
<b>6.2</b>	<b>Guidelines for Indian Government Websites (GIGW) is followed (released in February, 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievance and Pensions, Govt. Of India)</b>							
6.2.1	Whether STQC certification obtained and its validity	Not Applicable	0	0	empty	Not Met	0	Telangana Grameena Bank should obtain STQC certification from the Directorate of STQC and upload the certificate on the Website
6.2.2	Does the website show the certificate on the Website?	Not Applicable	0	0	empty	Not Met	0	Telangana Grameena Bank should obtain STQC certification from the Directorate of STQC and upload the certificate on the Website
<b>Total</b>			<b>25</b>	<b>25</b>		<b>50</b>	<b>25</b>	
<b>Grand Total</b>			<b>580</b>	<b>570</b>		<b>605</b>	<b>570</b>	