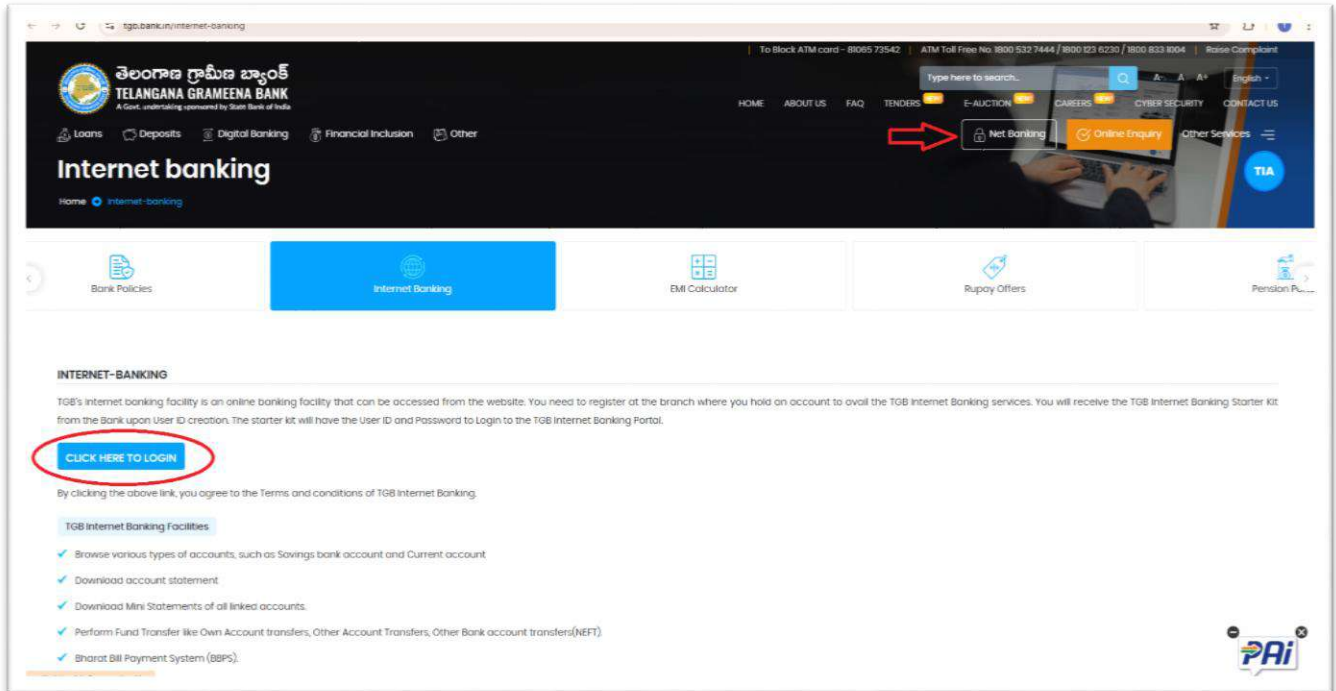


TELANGANA GRAMEENA BANK

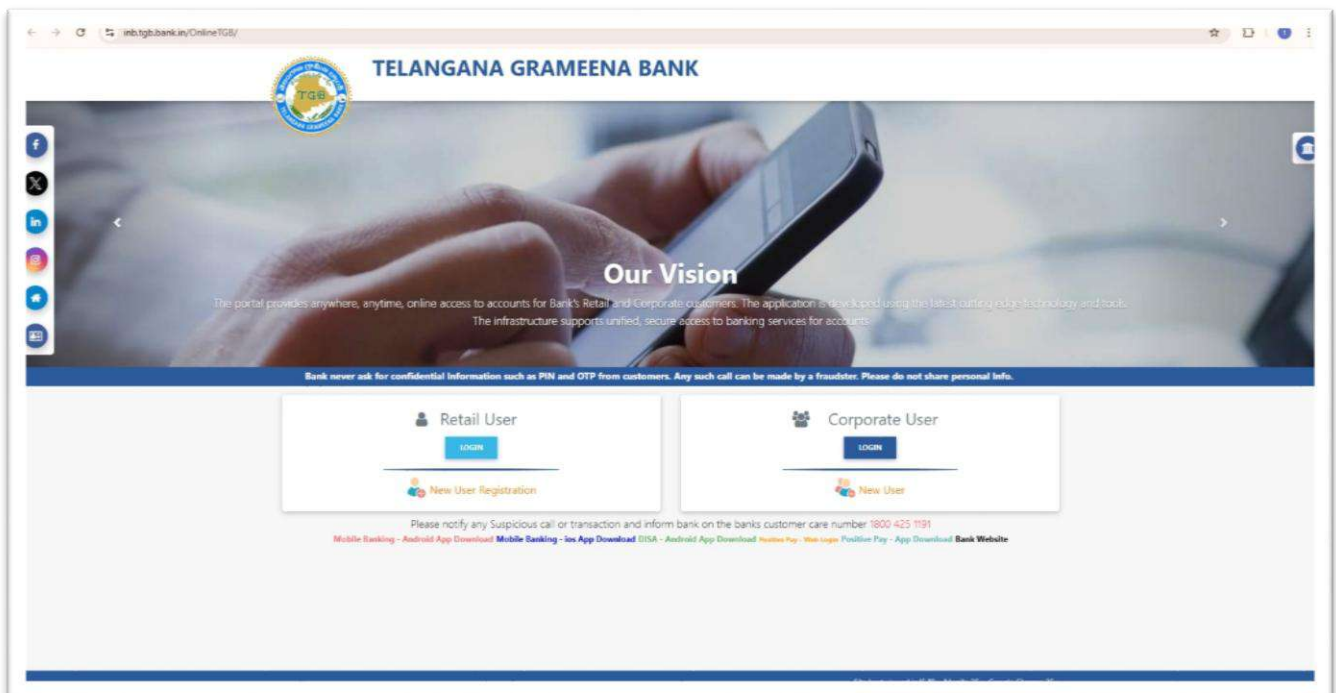
User Activation / Login in the Internet Banking Site

Customer need to submit the INB registration form at account home branch for enabling the INB services.

1. Visit the Internet Banking section in our website www.tgb.bank.in and click the link – **Click Here to Login.**

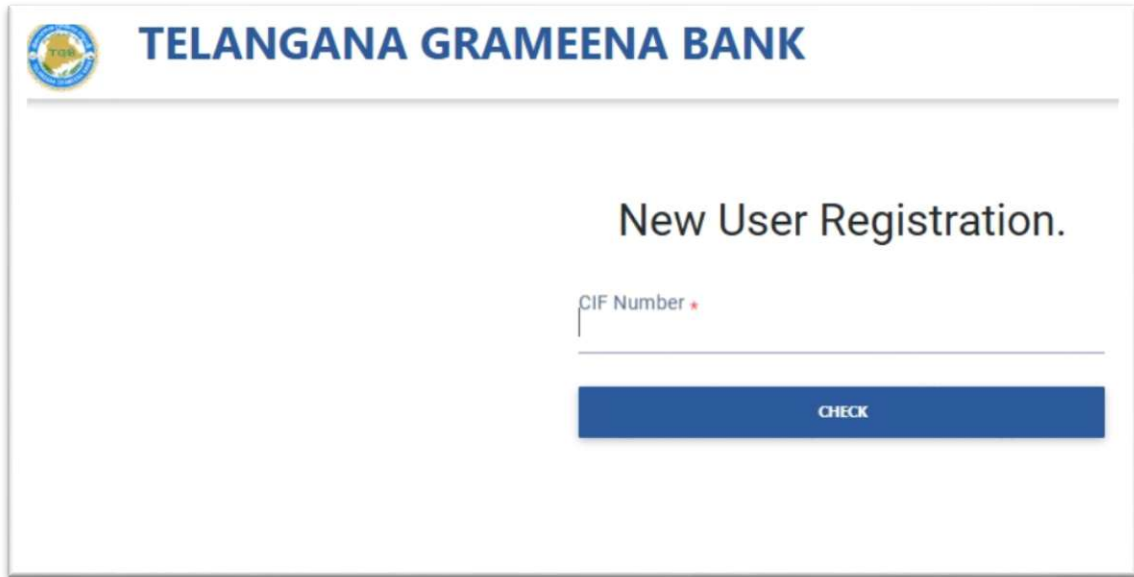


2. The page will be redirected to <https://inb.tgb.bank.in/OnlineTGB/>

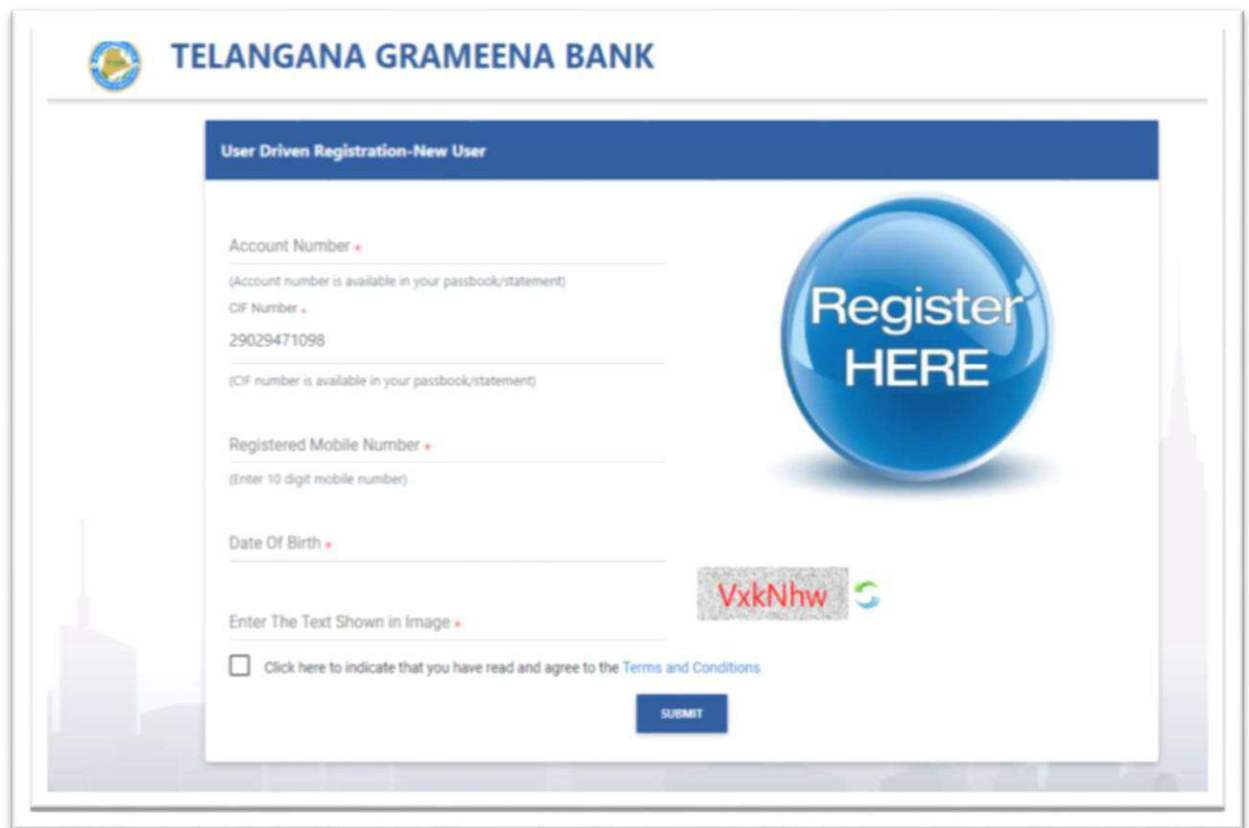


For Retail User:

3. Click on New User Registration under Retail Banking.



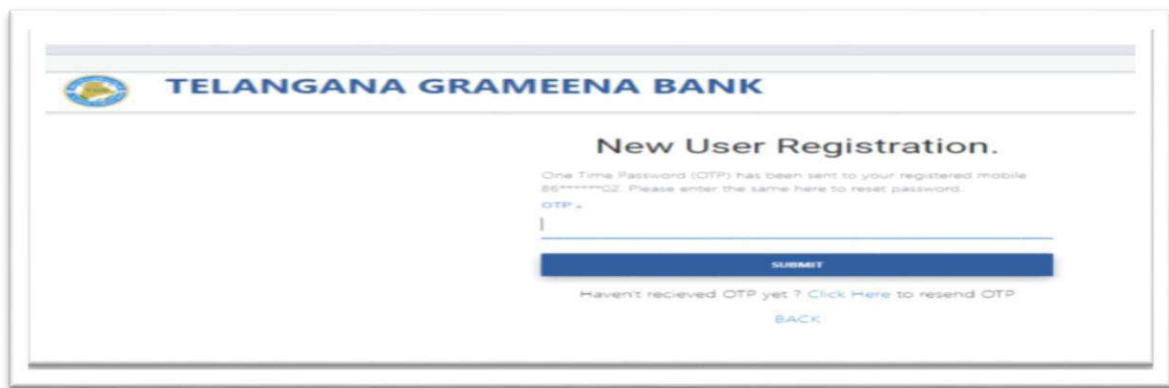
4. Enter CIF (**Customer Identification Number**) and click Check button.



- Enter your **account number** as displayed in your passbook.
- Enter the **mobile number** registered in your branch.
- Enter **date of birth**.
- Enter the Captcha code.
- Read the Terms and Conditions and Check the Box.
- Click SUBMIT.

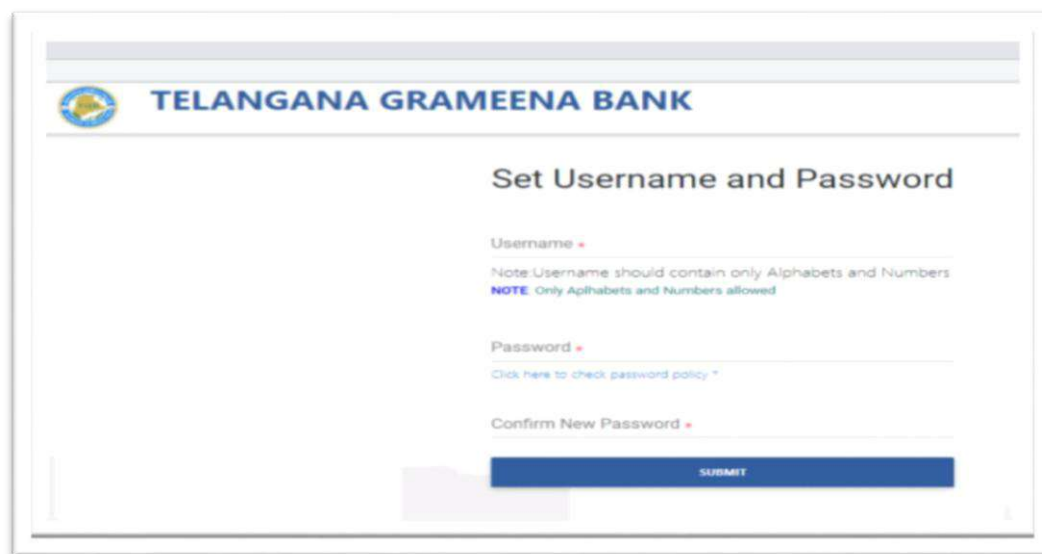
5. Enter the One-time password (**OTP**) sent to the mobile number registered to

the Account and click SUBMIT.



The screenshot shows the 'New User Registration' page of the Telangana Grameena Bank. At the top is the bank's logo and name. Below it, the title 'New User Registration.' is displayed. A message states: 'One Time Password (OTP) has been sent to your registered mobile 86*****02. Please enter the same here to reset password.' There is an input field for the OTP, followed by a blue 'SUBMIT' button. Below the button, a link says 'Haven't received OTP yet ? Click Here to resend OTP' and another link says 'BACK'.

6. Customer need to set their own **User Name** and **Password**.
7. Wait for the availability of username acknowledgement screen after entering the username.



The screenshot shows the 'Set Username and Password' page. It features the bank's logo and name at the top. The title 'Set Username and Password' is centered. Below it, there are three input fields: 'Username', 'Password', and 'Confirm New Password'. Each field has a red asterisk indicating it is required. Below the 'Username' field, a note says 'Note Username should contain only Alphabets and Numbers' and a 'NOTE' in blue text says 'NOTE: Only Alphabets and Numbers allowed'. Below the 'Password' field, there is a link 'Click here to check password policy *'. At the bottom, there is a blue 'SUBMIT' button.

8. If available, then set the login password or change the Username and proceed from Step-5.
9. Set the password as per the Password Policy. A Good password shall be a combination of upper and lower case alphabets, contain at least one number and one special character.
10. Click submit button.



This screenshot is similar to the previous one, but it includes a success message. At the top right, a box says 'www.cedgenetbanking.in says: Username is Available For Registration' with a blue 'OK' button. The 'Username' field now contains the text 'Sathish@GB'. The rest of the page, including the 'Password' and 'Confirm New Password' fields and the 'SUBMIT' button, remains the same.

11. Registration is successful.

For Retail and Corporate User:

12. Login to Internet banking portal with the new credentials - **username** and **password**.

The screenshot shows the 'Retail Login' page of the Telangana Grameena Bank. The page features the bank's logo and name at the top. A banner image on the left shows hands typing on a laptop keyboard with the text: 'We are committed to helpful and responsive customer service and knowledgeable and dependable technical support'. The login form on the right includes fields for 'Username' (containing 'Sachi74TGB') and 'Password' (masked with asterisks). Below these is a CAPTCHA image with the text 'hMizqP' and a 'LOGIN' button. A link for 'Forgot/Expired Password?' is also present. A 'Virtual Keyboard' option is available below the login button. At the bottom, there are two informational boxes: one with a red 'X' icon stating 'Do not provide your username and password anywhere other than in this page' and 'Your username and password are highly confidential. Never part with them. Bank will never ask for this information.'; the other with an 'i' icon stating 'NEVER respond to any pop-up email, SMS or phone call, no matter how appealing or official looking, seeking your personal information such as username, password(s), mobile number, ATM Card details, etc. Such communications are sent or created by fraudsters to trick you into parting with your credentials.'

13. User need to set the **Profile password** for accessing their profile after login.

The screenshot shows the 'Set Profile Password' page of the Telangana Grameena Bank. The page features the bank's logo and name at the top. The form includes fields for 'Profile Password' and 'Confirm Profile Password'. Below these are three security questions, each with a dropdown menu for the answer: 'What is your nick name?', 'How many siblings do you have?', and 'What is your favourite animal?'. A 'SUBMIT' button is at the bottom. A footer note states: 'Always Remember Your Profile Password. It is needed for Financial Transactions.'

- Set the Profile Password as per the Password Policy.
- Reenter the profile password to confirm.
- Select and answer all the 3 hint questions for your profile from a choice of common questions.
- Click SUBMIT.

14. Enter the One-time password (OTP) sent to the mobile number registered to the Account and click SUBMIT.

One Time Password (OTP) has been sent to your registered mobile 86*****02. Please enter the same here to reset password.

OTP

SUBMIT

Haven't recieved OTP yet ? [Click Here](#) to resend OTP

[BACK](#)

15. Login is successful.

Account Summary

Primary Account Other Deposit Accounts Loan Accounts Closed/Inoperative Accounts

Account Number	Description	Available Balance	Total Balance	Transaction
User Account Details				

Showing 1 to 1 of 1 entries

Note :- Click on another tabs for other accounts

Quick Links

- My Account
- Profile
- Payments/Tranfer
- E-Services
- Requests
- Enquiry

Note :-

3. Comply with all applicable laws and regulations

4. Help us design or improve our services for
